



Dr Ed Borrowman  
Dr Janette Critchley

Quote  
For all Correspondence

# H7

## HOUSE OF CARE ANNUAL REVIEW FOR PATIENTS WITH ASTHMA

Dear Patient,

**About your Annual Check Up.** There have been some positive changes to how we are planning to help you manage your long-term condition(s). We call this Care and Support Planning and we want to help you be more involved in the decisions that affect you. You are invited to attend, for a review, in the month of your birth every year; and this is how things will work:

- You are invited to arrange a 15 minute Review appointment for the month of your birth. Generally this will be with the Practice Nurse, but you will be informed by our Clinical Administrators if it is to be with the GP. Please remember to bring our inhalers with you.
- Contact the practice after 10:00 in order to make your appointment. Tell the Clinical Administrator that you have been sent Letter H7 – they have instructions for whom you are to see as well as the precise timings of your appointment.
- The Review Appointment is about Care and Support Planning, and will be with the Practice Nurse. It is to discuss the results of your condition with you, and is also the opportunity for you to discuss any concerns that you may have. Our Clinical Administrators will have the specific requirements for your appointment and will advise you when you call. You'll be able to discuss your results, other things that are important to you and what you would like to do to manage your long-term condition over the coming year.

We need your consent to having your results either: posted to you<sup>1</sup>, e-mailed to you<sup>2</sup>, or by notification for you to collect it from the Practice. You can withdraw consent or change your mind about how the information gets to you at any time – just keep us informed about how you'd like us to communicate with you.

**Housebound patients.** Please let us know if you are currently housebound so that we can make alternative arrangements for your care and support planning. Our Clinical Administrators have been advised of those patients who may require a home visit.

<sup>1</sup> Our preferred option because of the administrative efficiencies.

<sup>2</sup> Secure PDF requiring a password to open sent; followed by either a second email, or an SMS with the password.

**Additional information.** We have enclosed a leaflet with more information and if you have any concerns or questions regarding this please do not hesitate to contact us. We do look forward to seeing you soon, but please remember that it is important that you advise the practice if you are unable to attend any of your appointments; and please feel free to contact any of our Clinical Administrators if you have any further questions.

**Housebound patients**

Please let us know if you are currently housebound so that we can make alternative arrangements for your care and support planning.

**Contact details**

Please take the time to check that we have your up-to-date contact details:

- Home Telephone: .....
- Mobile: .....
- Email Address: .....

You can upload your details on our website at the following [link](#).

**Additional information.** Our [House of Care Leaflet](#) with more information is included on our Website and if you have any concerns or questions regarding this please do not hesitate to contact us. We do look forward to seeing you soon, but please remember that it is important that you advise the practice if you are unable to attend any of your appointments; and please feel free to contact any of our Clinical Administrators if you have any further questions.

Yours sincerely



Keith J Anderson MBE | Practice Manager | For GP Partners